

TELEMARKETING COMPLAINT FORM INSTRUCTIONS

Please complete the form and enclose ***COPIES*** of all relevant supporting documents such as contracts, letters, advertisements, sales slips, proof of payment, warranties, papers or other documents that may support your complaint. Send the completed form to the address listed on the complaint.

Upon receipt of your complaint, a member of our investigative or legal staff will review your complaint and contact the company (if necessary.) The length of the investigative process depends on the circumstances and the information you provide in your complaint. We cannot make any guarantees or promises that your loss will be reimbursed but we will work within the law to negotiate an agreeable settlement if a fraud has occurred.

We are prohibited by law from providing legal advice, legal opinions, or acting as your private attorney. If you have suffered or may suffer significant monetary loss, you should also contact a private attorney to discuss your legal rights and remedies.

You may also file a complaint with the FTC Help line at 1-877-FTC HELP (1-877-382-4357) or the National Fraud information Center hotline at 1-800-876-7060. These hotlines provide consumer education, document telemarketing scams and fraud, and alert the public and proper authorities. They do not resolve consumer complaints on an individual basis, but take action against fraudulent companies.

If you need additional information, or have questions about this process, please call (406) 444-4500